Blackboard Ultra Experience

What is it?
- An upgrade of the existing Learning Management System (Blackboard).
- "Ultra" describes the transformation of the user interface and workflows in Blackboard Learn.

Benefits at a Glance
- Cleaner, more modern course design
- Mobile compatible
- More ADA Compliant
- Fully cloud-based
- Improved workflows for instructors
- Improved experience for students

Impacts
- Users will face a slight learning curve when it comes to navigating the new interface and new features.
- Some features in the current version are not available in Ultra.

Timeline
- Full transition by Fall 2024.

Support
- Multi-month Communication Plan – target audiences: Instructors, Students, Staff
  o Direct Emails
  o Newsletter Articles
- Training & Onboarding Sessions- launched in March 2022
  o Multiple options per week
  o Delivered online, F2F, ad hoc, in group
- Instructional Design
  o Dedicated pods of instructional designers for every College
- 24/7 Support Desk
- Self-Service Resources
  o Video Tutorials, How-To’s, Downloadables, Bb Orgs

Resources

- SHSU Online Blackboard Ultra Website
- Monthly Release Highlights
- Blackboard Inc. Website
- Video, another Video,
- Client Testimonials

If you have any questions, please contact us today @ onlineopsleads@shsu.edu.