Blackboard Ultra Experience

What is it?

- An upgrade of the existing Learning Management System (Blackboard).
- "Ultra" describes the transformation of the user interface and workflows in Blackboard Learn.

Benefits at a Glance

- Cleaner, more modern course design
- Mobile compatible
- More ADA Compliant
- Fully cloud-based
- Improved workflows for instructors
- Improved experience for students

Impacts

- Users will face a slight learning curve when it comes to navigating the new interface and new features.
- Some features in the current version are not available in Ultra.

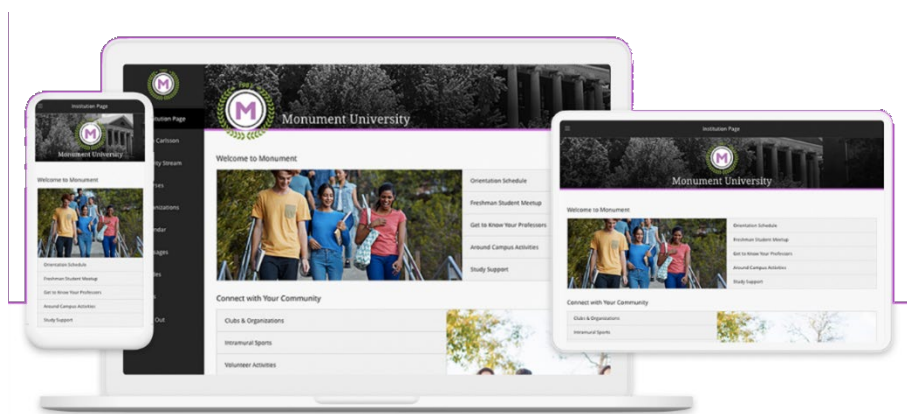## Timeline

- **Full transition by Fall 2024.**

Support

- Multi-month Communication Plan – target audiences: Instructors, Students, Staff
    - o ..Direct Emails
    - o ..Newsletter Articles

- o ..Blackboard Pop-Ups and Announcements

- o ..Presentations

- o ..Website

- o ..Orientations, faculty investments, conferences

- Training & Onboarding Sessions- launched in March 2022

  - o ..Multiple options per week

  - o ..Delivered online, F2F, ad hoc, in group

- Instructional Design

  - o ..Dedicated pods of instructional designers for every College

- 24/7 Support Desk

- Self-Service Resources

  - o ..Video Tutorials, How-To's, Downloadables, Bb Orgs

Resources

- [SHSU Online Blackboard Ultra Website](#)

- [Monthly Release Highlights](#)

- [Blackboard Inc. Website](#)

- [Video](#), [another Video](#),

- [Client Testimonials](#)

If you have any questions, please contact us today @ onlineopsleads@shsu.edu.